

1. Introduction

Motivation: There is empirical evidence that real-world **rating data** is **missing not at random** (MNAR): the random process that selects the observed data depends on the value of the unobserved ratings.

Problem: **Probabilistic matrix factorization** (MF) models have state-of-the-art predictive performance. However, they often assume **missing at random** (MAR) rating data and ignore dependencies.

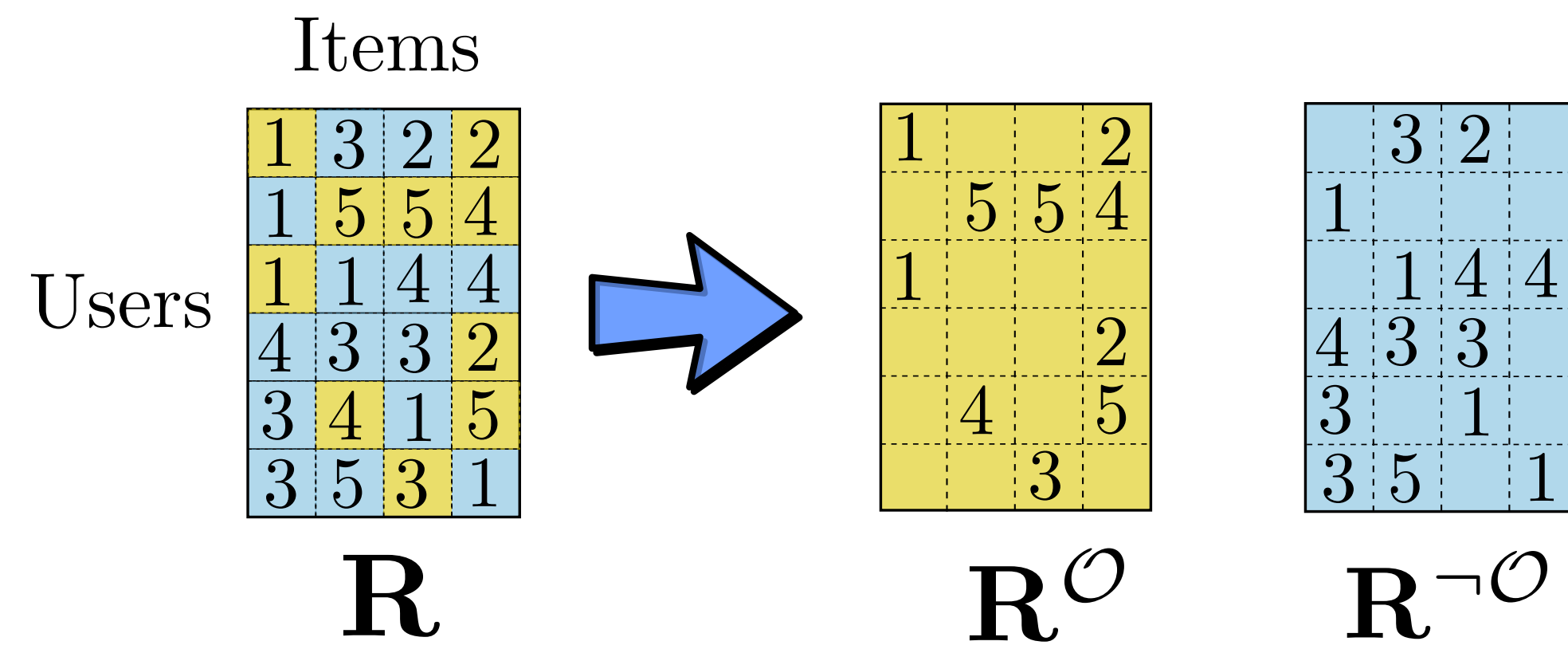
Solution: first practical implementation of a probabilistic MF model for ordinal MNAR rating data (**MF-MNAR**). Dependencies captured by combining a complete data model (**CDM**) with a missing data model (**MDM**). Scalability achieved by using **stochastic inference** methods.

2. Ordinal Rating Data and Matrices

Large amounts of **ordinal rating data** produced on the Internet:



Encoded as a **matrix R** with observed (missing) entries **R^o** (**R^{-o}**).



3. Matrix Factorization Models and the MAR Assumption

We expect **R** to be well approximated by the **low rank** matrix **UV^T**, where **U** and **V** have a small number of columns:

$$\mathbf{R} = \begin{bmatrix} 1 & 3 & 2 & 2 \\ 1 & 5 & 5 & 4 \\ 1 & 1 & 4 & 4 \\ 4 & 3 & 3 & 2 \\ 3 & 4 & 1 & 5 \\ 3 & 5 & 3 & 1 \end{bmatrix} \approx \mathbf{U} \mathbf{V}^T$$

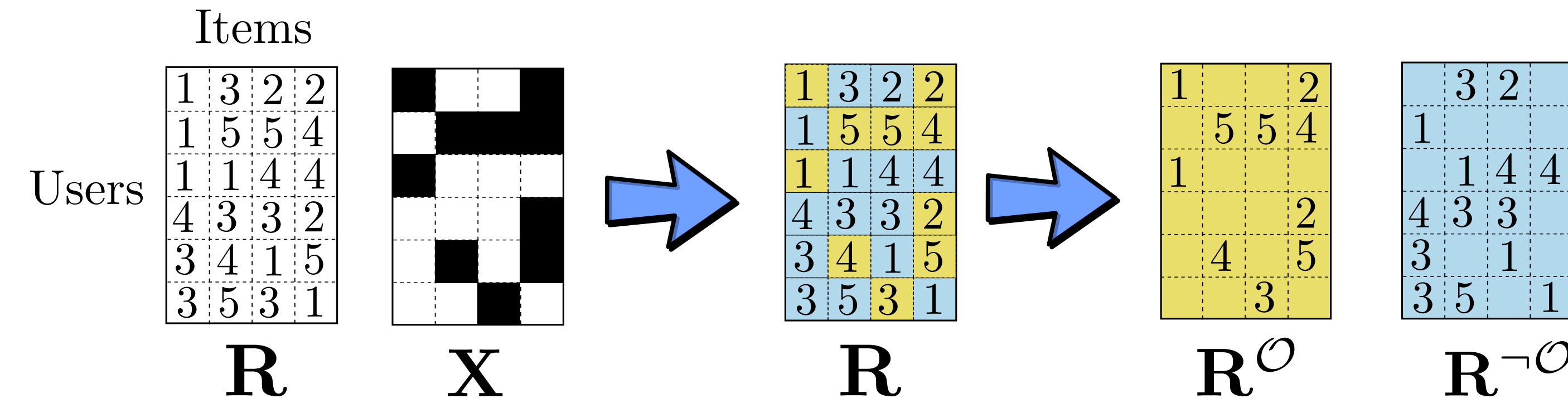
We can **marginalize out** the missing entries in the likelihood to obtain

$$p(\mathbf{R}^o | \mathbf{U}, \mathbf{V}) = \sum_{\mathbf{R}^{-o}} p(\mathbf{R}^o, \mathbf{R}^{-o} | \mathbf{U}, \mathbf{V}) = \sum_{\mathbf{R}^{-o}} \prod_{i=1}^n \prod_{j=1}^d p(r_{i,j} | \mathbf{u}_i \mathbf{v}_j^T) = \prod_{(i,j) \in \mathcal{O}} p(r_{i,j} | \mathbf{u}_i \mathbf{v}_j^T).$$

This introduces independence assumptions! MAR assumption!

3. Probabilistic Treatment of Missing Data

We use a binary matrix **X** that splits **R** into **R^o** and **R^{-o}**.



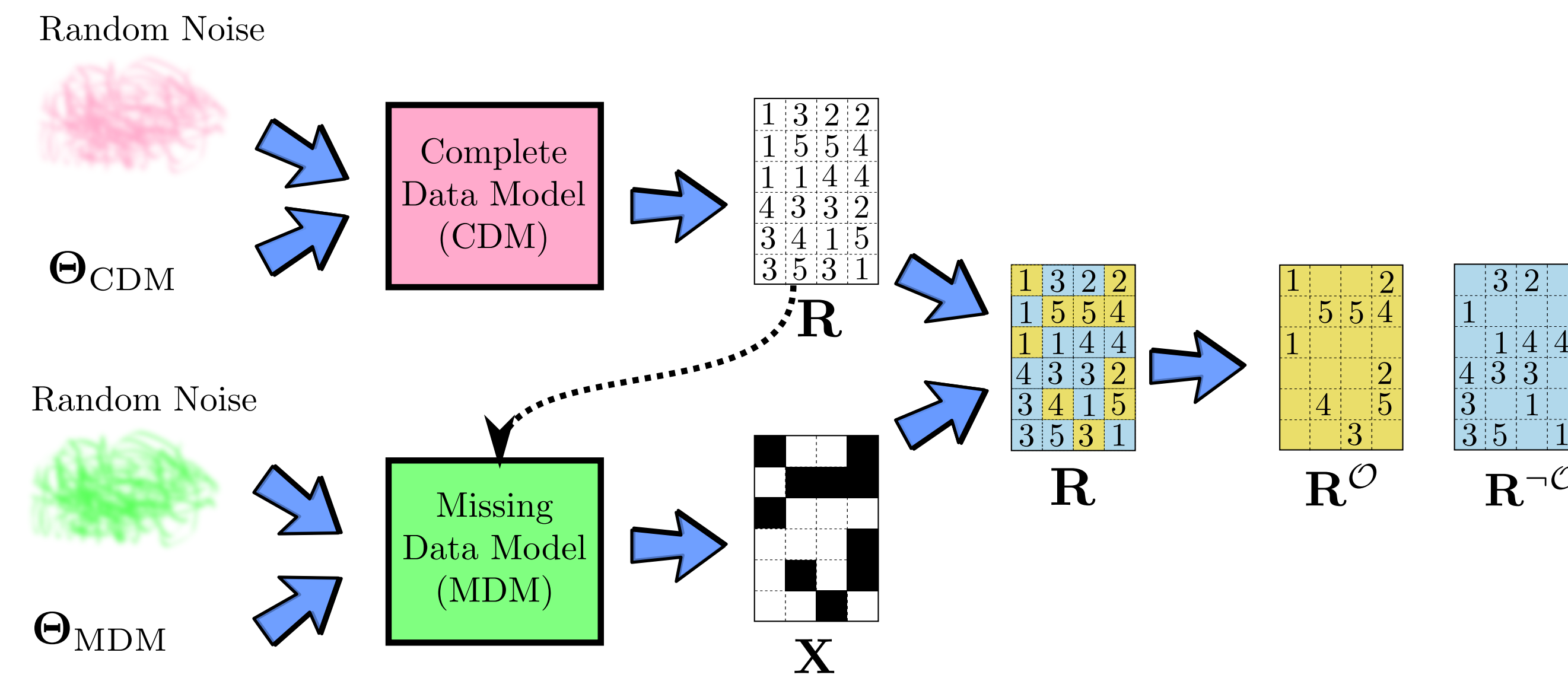
We use a **joint probabilistic model** for **R** and **X** formed by

- A complete data model (CDM) for **R**: $p(\mathbf{R} | \Theta_{\text{CDM}})$.
- A missing data model (MDM) for **X** given **R**: $p(\mathbf{X} | \mathbf{R}, \Theta_{\text{MDM}})$.

4. The Joint Model for the Data

The joint likelihood for Θ_{CDM} and Θ_{MDM} given **X** and **R** is

$$p(\mathbf{X}, \mathbf{R} | \Theta_{\text{CDM}}, \Theta_{\text{MDM}}) = p(\mathbf{X} | \mathbf{R}, \Theta_{\text{MDM}}) p(\mathbf{R} | \Theta_{\text{CDM}}).$$



6. A Diagram with our Implementation for the Joint Model

$$\mathbf{R} = \begin{bmatrix} 1 & 3 & 2 & 2 \\ 1 & 5 & 5 & 4 \\ 1 & 1 & 4 & 4 \\ 4 & 3 & 3 & 2 \\ 3 & 4 & 1 & 5 \\ 3 & 5 & 3 & 1 \end{bmatrix} = \Theta_B \left(\mathbf{U} \mathbf{V}^T + \begin{bmatrix} \text{row and column noise} \\ \epsilon(\gamma^{\text{row}}, \gamma^{\text{col}}) \end{bmatrix} \right)$$

$$p(\mathbf{X} | \mathbf{E}, \mathbf{F}, z, \Lambda^{\text{row}}, \Psi^{\text{col}}, \mathbf{R}) = \prod_{i=1}^n \prod_{j=1}^d \sigma \{ (2x_{i,j} - 1) (\mathbf{e}_i \mathbf{f}_j^T + z + \sum_{l=1}^L (\lambda_{i,l}^{\text{row}} + \psi_{j,l}^{\text{col}}) \mathbf{I}[r_{i,j} = l]) \}$$

$$\mathbf{X} = \Theta \left(z + \mathbf{E} \mathbf{F}^T + \begin{bmatrix} \text{i.i.d. noise} \end{bmatrix} + \mathbb{I}_l \left(\Lambda_i^{\text{row}}, \Psi_j^{\text{col}}, \begin{bmatrix} 1 & 3 & 2 & 2 \\ 1 & 5 & 5 & 4 \\ 1 & 1 & 4 & 4 \\ 4 & 3 & 3 & 2 \\ 3 & 4 & 1 & 5 \\ 3 & 5 & 3 & 1 \end{bmatrix} \right) \right)$$

7. Inference Algorithm and Predictive Distribution

We adjust the **posterior approximation Q** using

Input: Rating dataset **D**.

Adjust **Q** using EP and VB on CDM ignoring MDM.

Adjust **Q** using SVI on MDM ignoring CDM.

for $t = 1$ **to** T **do**

Adjust **Q** using SVI on MDM.

Adjust **Q** using EP-SVI on CDM.

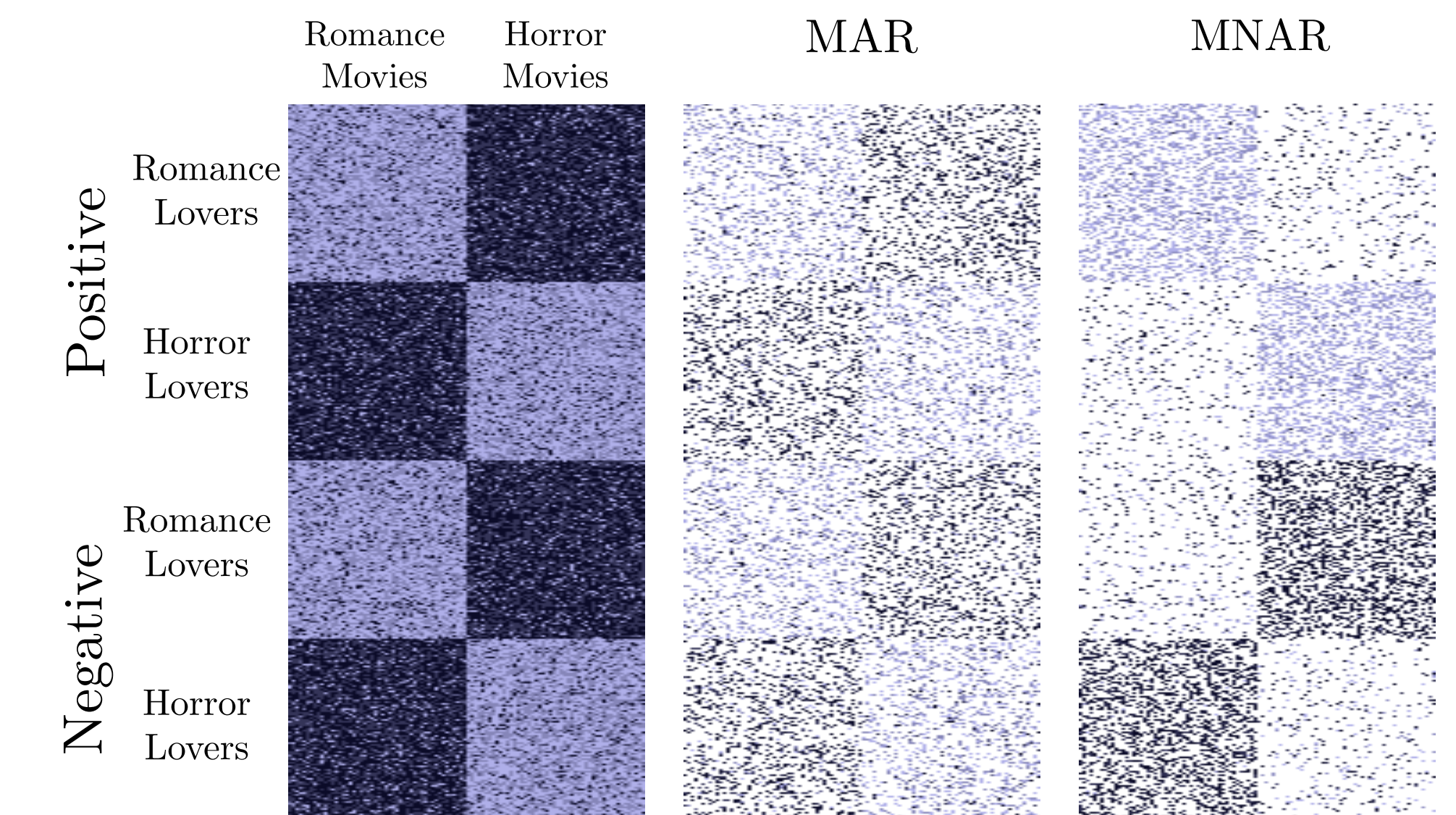
end for

Output: Posterior approximation **Q**.

Given **Q**, the **predictive distribution** for $r_{i,j}$ is a function of $\mathbf{x}_{i,j}$:

$$p(r_{i,j} | \mathbf{R}^o, \mathbf{X}) \approx \tilde{p}_{i,j,l}^{\text{JM}}(\mathbf{x}_{i,j}) \propto \tilde{p}_{i,j,l}^{\text{CDM}} \tilde{p}_{i,j,l}^{\text{MDM}}(\mathbf{x}_{i,j}),$$

8. The Synthetic SRH Dataset



9. Predictive Performance on **R^{-o}** and **X**

Results on **R^{-o}:**

MF-MNAR:
CDM & MDM.

MF-MAR:
CDM only & MAR assumption.

Results on **X:**

MF-MNAR:
CDM & MDM.

MDM:
MDM only.

Table : Average Log-likelihood on the Standard Test Sets.

Dataset	MF MNAR	MF MAR	MM MAR	CTPv MNAR	Logitvd MNAR	Paquet MAR	Oracle
ML100K	-1.181	-1.186	-1.471	-1.463	-1.425	-1.218	-1.468
ML1M	-1.121	-1.125	-1.308	-1.436	-1.380	-1.162	-1.456
MTweet	-0.941	-0.946	-1.105	-1.245	-1.141	-0.997	-1.235
NIPS	-0.937	-0.956	-1.204	-1.170	-1.167	-0.995	-1.329
Yahoo	-1.172	-1.204	-1.278	-1.399	-1.304	-1.218	-1.551
SMF-MNAR	-0.902	-0.937	-1.447	-1.336	-1.326	-1.000	-1.331
SMF-MAR	-0.425	-0.417	-1.327	-1.238	-1.235	-0.510	-1.198
SRH-MNAR	-1.055	-1.067	-0.987	-0.962	-0.963	-1.143	-1.392
SRH-MAR	-1.317	-1.287	-1.272	-1.265	-1.266	-1.318	-1.498

Table : Average Recall on the Standard Test Sets.

Dataset	MF MNAR	MDM	CTPv MNAR	Logitvd MNAR	Freq
ML100K	0.299	0.295	0.093	0.130	0.119
ML1M	0.204	0.204	0.041	0.068	0.077
MTweet	0.203	0.199	0.127	0.142	0.143
NIPS	0.309	0.309	0.011	0.009	0.013
Yahoo	0.285	0.283	0.145	0.198	0.182
SMF-MNAR	0.300	0.280	0.038	0.052	0.051
SMF-MAR	0.438	0.445	0.038	0.051	0.047
SRH-MNAR	0.246	0.245	0.209	0.157	0.121
SRH-MAR	0.113	0.115	0.134	0.143	0.131